

Appendix A – Comparative Global Internet Access Services, March 2010

Market	ISP	Offers unlimited data plans?	Details if cap:
Australia	BigPond (Telstra)	No ¹	No additional usage charges. All plans include rate limiting that slows speeds once usage allowance is reached. No peak or off-peak restrictions. Offers BigPond Unmetered which offers entertainment content that does not count toward monthly usage limit.
Australia	Optus	No ²	No additional usage charges. All plans include rate limiting that slows speeds once usage allowance is reached. Plans include peak and off-peak caps.
Australia	iiNet	No ³	No additional usage charges. All plans include rate limiting that slows speeds once usage allowance is reached. Plans include peak and off-peak caps.
Chile	VTR	Yes ⁴	n/a
Chile	Movistar	Yes ⁵	n/a
France	Orange	Yes ⁶	n/a
France	Free	Yes ⁷	n/a
France	Teleconnect	Yes ⁸	n/a
Germany	T-Home (Deutsche Telekom)	Yes ⁹	n/a

¹ <http://go.bigpond.com/broadband/>

² http://personal.optus.com.au/web/ocaportal.portal?_nfpb=true&_pageLabel=Template_woRHS&FP=/personal/internet/nakedbroadband&site=personal

³ <http://www.iinet.net.au/broadband/plans.html>

⁴ <http://vtr.com/productos/principal/internet/index.php>

⁵ http://www.movistar.cl/PortalMovistarWeb/appmanager/PortalMovistar/portal?_nfpb=true&_pageLabel=P10001010511291900031885&itemSeleccionado=4&

⁶ <http://abonnez-vous.orange.fr/residentiel/forfaits/decouverte.aspx>

⁷ https://adsl.free.fr/cgv/brochure_tarifaire_28122010.pdf?0.07150634494610131

⁸ <http://www.teleconnect.fr/Pages/Internet/Internet.aspx>

⁹ http://www.telekom.de/is-bin/INTERSHOP.enfinity/WFS/EKI-PK-Site/de_DE/-/EUR/ViewProductDetails-Start:sid=AmoUS9KsuB4US5_Nk1Eb_9mpvdxtycttcFz9DEKNIXPCgZ2cmf8lithclXPCgQ==?CatalogCategoryID=jqYFC7IS4T0AAAEdu7cMVfLJ&ProductRefID=0110001000058%40EKI-PK&StageProductRefID=0802101000948_0007%40EKI-PK

Germany	lund1	Yes (both limited and unlimited plans available) ¹⁰	Rate limited: after exceeding the data cap on the limited plans, download speed reduces from 16,000 kbps to 1,000 kbps.
Germany	Kabeldeutschland	Yes ¹¹	n/a
Hong Kong	Hong Kong Broadband Network	Yes ¹²	n/a
Iceland	Siminn	No ¹³	Users are notified by SMS or email when they exhaust their cap. Extra bandwidth is available for 1600 kr for 10 GB or 5040 kr for 50 Gb.
Iceland	Vodafone	No ¹⁴	Only data that originates from outside Iceland counts against the cap; “all data downloaded domestically is unlimited without any extra cost.” Users are notified as they approach the download limit. When the limit is reached, Vodafone “cap[s] the usage” so the customer is not billed. The user can also purchase 5 GB extra for 990 kr [\$5.33 CAD].
India	Bharat Sanchar Nigam Limited	Yes (both limited and unlimited plans are available) ¹⁵	BSNL offers a wide variety of plans, both with and without data limits. Limited plans are available that are either rate-limited (ie download speed slows after exceeding the cap) or that incur per MB charges for exceeding the cap.
Japan	NTT	No ¹⁶	900 GB cap on upload only
Japan	KCN	Yes ¹⁷	n/a
Malaysia	TM Streamyx	Yes (though with an ambiguous Fair	n/a

¹⁰

http://dsl.lund1.de/xml/order/DslLeistungsuebersicht.jsessionid=1E146AAECAEF54E3318F7A85B73BEF44.TCpfix168b?_frame=_top&_lf=Einstieg&linkOrigin=DslEinstieg&linkId=hd.tab.tarifvergleichkomplett&linkType=txt

¹¹ http://www.kabeldeutschland.de/static/media/Preisliste_Internet_und_Telefon.pdf

¹² https://apply.hkbn.net/orp/eng/orp_nc_step2_plans.jsp

¹³ <http://www.siminn.is/einstaklingar/netid/verd/nanar/store466/item106478/>

¹⁴ <http://www.vodafone.is/en/internet>

¹⁵ <http://210.212.169.201/erp/bbplan.php?action=N>

¹⁶ Losey, supra, note 44.

¹⁷ *Id.*

¹⁸ <http://www.tm.com.my/ap/personal/internet/broadband/Pages/standardpackages.aspx>

		Use Policy) ¹⁸	
Malaysia	PersiaSys	Yes ¹⁹	n/a
Malaysia	Maxis	Yes (both limited and unlimited plans available)	For the limited plans, exceeding the allowed bandwidth incurs a charge of 5 sen / MB
Mexico	Telmex	Yes (both limited and unlimited plans are available) ²⁰	Some plans are advertised as having data caps. However, even the unlimited data plan appears to be covered by the following Fair Use Policy: “Furthermore, in order to protect the quality of the Service, you acknowledge and agree that it may: (i) terminate any SESSION INTERNET when failure to detect the use thereof by the CUSTOMER, (ii) limit the volume of data transferred and (iii) limit time periods, according to the modality of the service.” ²¹
Mexico	Telecable	Unknown – Telecable does not advertise its data usage policy. ²²	?
Nigeria	JuniSat	Yes (both limited and unlimited plans are available) ²³	Only incoming traffic counts against the cap for the limited plans. Consequences of exceeding the limit are unclear.
Nigeria	CobraNet	No ²⁴	Cobranet uses McWiLL wireless technology. Most plans have data limits; some, however, have unlimited data but limited time.
New Zealand	Actrix	No ²⁵	When the bandwidth cap is exceeded, the customer has a choice: “rate limited”, in which there is no extra charge, but the speed is reduced to that of dial-up; or the user can pay \$2 (NZD) per gigabyte.
New Zealand	Telecom	No ²⁶	When the bandwidth cap is exceeded, the

¹⁹ <http://www.persiasys.com/>

²⁰ <http://www.maxis.com.my/personal/broadband/packages.asp>

²¹ http://www.telmex.com/mx/hogar/pdf/pt_descarga.jsp?a=Terminosycondiciones-Infinitum.pdf

²² <http://www.telecable.net.mx/internetPrecios.aspx>

²³ http://www.junisat.com/index.php?option=com_content&task=view&id=46&Itemid=48

²⁴ <http://www.cobranet.org/ugoz.php?id=3>

²⁵ <http://www.actrix.co.nz/page.php?id=144>

²⁶ <http://www.telecom.co.nz/totalhomebroadband/details?pid=int091>

			customer has a choice: “rate limited”, in which there is no extra charge, but the speed is reduced to that of dial-up; or the user can pay \$2 (NZD) per gigabyte.
Philippines	PLDT	Yes ²⁷	n/a
Philippines	Digitel	Yes ²⁸	n/a
Russia	Koptevo.net	Yes (both limited and unlimited plans are available) ²⁹	For the limited plans, users are charged a fee for each MB of excess usage.
Russia	(CentroSet)	Yes (both limited and unlimited plans are available) ³⁰	For the limited plans, users are charged a fee for each MB of excess usage.
Russia	MegaBistro	Yes (both limited and unlimited plans are available) ³¹	For the limited plans, users are charged a fee for each MB of excess usage.
South Korea	SK Broadband	Yes ³²	n/a
Singapore	SingNet	Yes ³³	n/a
United Kingdom	BT	Yes (both limited and unlimited plans available) ³⁴	Users receive a usage notice after reaching 80% of their cap. The first month one exceeds the cap, nothing happens; the second month, the user is charged £5 per 5GB.
United Kingdom	Virgin Media	Yes ³⁵	n/a
United Kingdom	CCS Leeds	No. ³⁶	Data cap applies only to “peak” period usage (peak period is generally 8 am – midnight weekdays). Users may choose between “top-up” packages or paying per GB. Top-up packages are: 10Gig for £10.38, 25Gig for £24.98, 50Gig for £49.00,

²⁷ <http://myworldmydsl.com/plan.aspx>

²⁸ <http://lec.digitel.ph/content/view/60/88/>

²⁹ <http://www.koptevo.net/index.php?alias=uslugi>

³⁰ <http://centroset.ru/texts.php?way=159&id=159>

³¹ <http://megabistro.ru/view/services/9/docs/14.html>

³² <http://www.skbroadband.com/eng/iproduct/evalley.asp>

³³ http://www.singnet.com.sg/plans_and_services/broadband/snbb.asp?snbb=15Matl

³⁴ http://www.productsandservices.bt.com/consumerProducts/displayCategory.do?categoryId=CON-TOTAL-BB-R1&s_cid=con_FURL_broadband

³⁵ <http://shop.virginmedia.com/broadband/compare-broadband-packages.html>

³⁶ <http://www.ccsleeds.co.uk/residential-dsl.html>

			75Gig for £73.00 and 100Gig for £95.95. Without a top-up the price is £1.31 per Gigabyte.
United Kingdom	Breathe	Yes ³⁷	n/a
United States	Comcast	No ³⁸	250 GB data cap
United States	Verizon	Yes ³⁹	n/a

Country	Are unlimited plans available at all?
Australia	No
Chile	Yes
France	Yes
Germany	Yes
Hong Kong	Yes
Iceland	No
India	Yes
Japan	Yes
Malaysia	Yes (although with ambiguous Fair Use Policy)
Mexico	Yes (although with ambiguous Fair Use Policy)
Nigeria	No
New Zealand	No
Philippines	Yes
Russia	Yes
South Korea	Yes
Singapore	Yes
United Kingdom	Yes
United States	Yes

³⁷ <http://www.breatheinternet.com/>

³⁸ Losey, supra, note 44.

³⁹ *Id.*