



Canadian Radio-television and  
Telecommunications Commission

Conseil de la radiodiffusion et des  
télécommunications canadiennes

Ottawa, Canada  
K1A 0N2

Ottawa, 29 September 2010

**Our Ref.: 494833**

**BY E-MAIL**

Ms Andrea Wood  
Chief Legal Officer  
WIND Mobile  
207 Queen's Quay West, Suite 710  
Toronto, Ontario M5J 1A7  
[awood@windmobile.ca](mailto:awood@windmobile.ca)

Dear Ms Wood:

**Re: WIND Mobile Internet traffic management practices (ITMP)**

Commission staff has reviewed the draft of WIND Mobile's revised ITMP disclosure attached to your 20 September 2010 e-mail message. Staff considers that the disclosure would be improved if the specific impact to the upstream speed is explicitly stated. For example, if upload speeds are limited to 128 Kilobits per second when the ITMP is applied, the first sentence of the second paragraph of the page titled 'Fair Usage Policy' could say:

If we elect to do so, we will slow your speeds from a maximum speed of 7.2 megabits per second to a maximum speed of 512 kilobits per second for downloads and 128 kilobits per second for uploads.

With that change, staff is satisfied that the proposed disclosure will, when displayed prominently on WIND Mobile's web site, meet the disclosure requirements set out in Telecom Regulatory Policy 2009-657, *Review of the Internet traffic management practices of Internet service providers*, 21 October 2009.

Canada

Should you have further questions about this issue, please call Patrick Owens of my staff ([patrick.owens@crtc.gc.ca](mailto:patrick.owens@crtc.gc.ca)). You may reach him at (819) 953-7159.

Yours sincerely

***Original signed by***

Lynne Fancy  
Director General  
Competition, Costing & Tariffs

cc: Patrick Owens, [patrick.owens@crtc.gc.ca](mailto:patrick.owens@crtc.gc.ca)